**Riding the Bus**

Express is a public transit service open to everyone. Express operates a network of bus routes serving Pape and the surrounding area. This guide includes route maps and schedules for all routes, plus fare and other information. If you need additional assistance, please call Helping Hands Agency's Express Office at (928) 645-9596.

**Where to Catch the Bus**

Express buses pick up and drop off passengers only at designated bus stops, most of which are signed with the sign shown here. The location of each stop is shown on the map and described on the schedule. If you are unsure of the location of a stop, call us for directions.

**Transferring Between Routes**

All Express bus routes connect at the Elm Street Transfer Center. If you need to transfer from one route to another to reach your destination, just let your driver know. They will alert the other driver. There is no additional charge for a transfer required to complete a one-way trip.

**Holidays**


**Bikes on Buses**

Express buses are equipped with bike racks that can carry up to two bicycles at a time. Bikes are transported for free with a paying passenger and are available on a first come, first served basis. Passengers are responsible for loading and unloading bikes. Express is not liable for damage or loss due to use of bike racks.

**Accessibility**

Express buses provide curb-to-curb, wheelchair lift equipped bus service for individuals who reside within one half mile of the route but are unable to access the designated bus stop. This service requires a prior business day advance reservation by calling (928) 645-9596.

Individuals may travel with service animals as defined within ADA guidelines. Portable oxygen tanks are allowed on vehicles.

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**Fares & Passes**

You must pay your fare in cash or by showing a pass each time you board the bus.

**One-Way Cash Fare**

All passengers ... $3.00

Children 4 and younger ride free with a paying adult (limit 2 children per adult fare).

Tokens, good for a one-way trip, are available for $3.00. A packet of 25 tokens can be purchased for $63.50 at Helping Hands Agency/Express.

**Money Saving 20-Ride Punch Pass**

Good for 20 one-way rides ... $30.00

**Monthly Passes**

Adult (Unlimited rides during the calendar month) ... $50.00

Student (15 and under or with student ID) ... $30.00

Senior (60+ with ID) ... $30.00

Disabled ... $30.00

Monthly Passes and Punch Passes can be purchased at Helping Hands Agency/Express. All pass sales are final and non-refundable. Passes are non-transferable.

**Rules of the Road**

- No smoking, eating, drinking or littering on the bus.
- Please do not distract the driver while the vehicle is moving.
- Riders who are intoxicated, unruly, or who act in a way that threatens or endangers other riders will not be allowed to ride.
- No flammable liquids, open alcohol containers or other hazardous items are allowed on the bus.
- No panhandling on the bus.
- Passengers are responsible for storing and controlling items they bring on the bus.
- Service animals are the only animals allowed on the bus.
- All passengers must pay a fare or show a valid pass or comply to board.
- Express has the right to refuse service to anyone not complying with these rules.

It is the policy of Helping Hands, the operator of Express, to comply with Title VI of the Civil Rights Act of 1964. Transportation services will be provided without regard to race, color, national origin, age, gender or disability. For more information, or to file a complaint, contact: Transit Manager, (928) 645-9596 or email HHAoffice@azdlt.gov

For information in languages other than English, contact: Transit Manager, (928) 645-9596 or email express@helpinghandagency.com.